

# MOTOROLA EX119

LIFE. POWERED.

68016221001

## WELCOME

Your EX119 is a phone with exciting features including music, photo, video, browsing and more—with an easy to use QWERTY keypad.

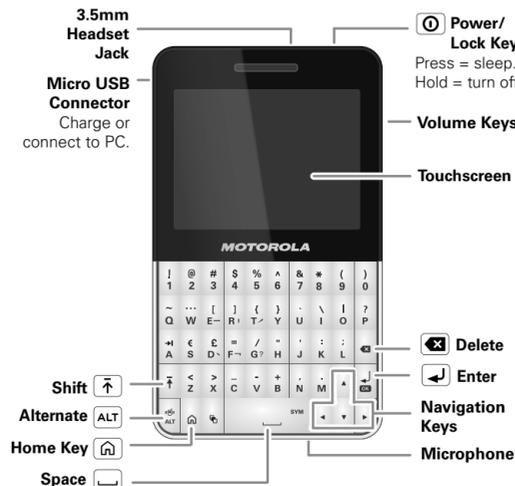
- **Dual SIM slot.** No need to change SIM cards, use two at the same time.
- **Music.** Instantly play your music. Just open your media player and select a playlist.
- **Photos.** Use your phone's camera to take photos and send them to your friends.

We've crammed all the main features of your phone into this handy guide, and in a matter of minutes we'll show you just how easy your phone is to use. You may be surprised at what you discover.

**Note:** Your phone may not appear exactly as the images in this guide.



## YOUR PHONE



## LET'S GO



## BASICS

### Turn it on & off

Press and hold (on top of the phone) for a few seconds to turn the phone on/off.

### Touch tips

- **Touch:** Choose an icon or option.
- **Drag/Flick:** Scroll/move slowly (drag) or quickly (flick).

### Menu navigation

Touch to open the main menu.

Press Home to close any menu or app and return to the home screen.

Touch to go back.



## MESSAGES

### Send an SMS or MMS

- 1 Touch > > **Message** > **Write message.**
- 2 Enter your message.
- 3 Touch the icons at the bottom-right corner of the screen to add pictures, videos and more.
- 4 Touch > **Add from Phonebook** or Enter recipient's number.
- 5 Touch > Done > > Send.

**Note:** If two SIM cards are installed, choose which you want to use.

### Read messages

When you receive a message, your phone plays an alert and shows the new message indicator at the top of the screen.

To read the new message, touch **View**. To read messages stored in your inbox, touch > > **Message** > **Inbox**.



## CALLS

### Make calls

From the home screen, touch > then enter a number and touch .

### Answer calls

When your phone rings or vibrates, touch .

### End a call

Touch .

### In-call options

During a call, touch to **Hold**, **End**, **Make a new call** and more.

Touch > **Mute** > **On** to mute your call.

**Note:** If two SIM cards are installed, choose which one you want to use.

### Redial number

- 1 Touch > > **Call Log**.
- 2 Highlight the contact you want to call, then touch .

**Note:** If you want to end the call, you can click the home key directly.



## TIPS & TRICKS

### Recent calls

To see your **Missed Calls**, **Dialled Calls** and **Received Calls**, touch > > **Call Log**.

### Voicemail

From the main menu screen, touch , then touch and hold **1**. If your voicemail number is preset, you will connect.

### Backlight time

To set how long your backlight stays on, touch > > **Settings** > **Phone settings** > **Misc. settings** > **LCD backlight**.

### Battery tips

Want to extend your battery life? Try these:

- Turn off Bluetooth™ power: Touch > > **Settings** > **Connection manager** > **Bluetooth** > **Off**.
- Turn off the screen saver: Touch > > **Settings** > **Phone settings** > **Display** > **Screen saver**, set **Style** to **Off**.

## MUSIC

Touch > > **More** > **Audio player**

continues to play. If you use other media programs the media player is turned off.

**Tip:** To create a new playlist, touch > > **More** > **Audio player** > **Playlists** > > **New**.

## MENU MAP

- Dial pad**
- Phonebook**
- Call log**
  - Missed calls
  - Dialled calls
  - Received calls
  - Delete call logs
  - Call timers
  - GPRS counter
- More**
  - Settings
  - Dial pad
  - Phonebook
  - Call log
  - Message
  - Email
- More (Tools)**
  - Alarm
  - World clock
  - File manager
  - Calendar
  - Tasks
  - Notes
  - Calculator
  - Currency converter
  - Unit converter
  - Stop watch
  - Ebook
- Image viewer**
- More (Media)**
  - Camera
  - Video player
  - Sound recorder
  - Image viewer
  - Photo editor
  - Audio player
  - FM Radio
  - Picture share

This is a standard main menu layout. Your phone's menu may be a little different.



## SOCIAL NETWORKS

Use your phone to access Myspace, Facebook™, YouTube™ and others, touch to choose a social networking application.

**Note:** If you don't have **MySpace**, **Facebook** accounts, you can visit their Web sites to set them up.

### Update your status

After you set up a **MySpace** or **Facebook** account, you can sign in, update and see your current status and see and respond to friends' updates.



## CONTACTS

### create contacts

Touch > > , enter the contact name and details, then touch .

### Call contacts

Touch a contact, then touch .

**Tip:** Press the volume keys to scroll to a contact, then touch to call.



## BLUETOOTH™

### Turn on or off

Touch > > **Settings** > **Connection manager** > **Bluetooth** > **On** or **Off**

When Bluetooth power is on, the Bluetooth indicator appears in the home screen.

### Connect new devices

To connect with a new device, you need to pair with it. You only need to do this once for each device.

- 1 Make sure the device you are pairing with is in discoverable mode (see device instructions).
- 2 Touch > > **Settings** > **Connection manager** > **Bluetooth** > **My devices** > **Search new device**.
- 3 Your phone lists the devices it finds within range. Select a device to connect.
- 4 If necessary, enter the device passkey (like **0000**) to connect to the device.

## MEDIA

### Photos & videos

- **Photos:** Touch > > > **Camera**. To take the photo, touch .
  - **Videos:** Touch > > > > **Video recorder** ✓.
- After you've taken the photo or video, touch , then:
- To **send** in a message, email or via bluetooth, touch **Forward**.
  - To **delete** the photo or video and return to the viewfinder, touch **Delete**.
  - To **edit** the photo, touch **Photo editor**.
- To see the photos and videos you've taken, touch > > **More** > **Image viewer** or **Video player**.



## WEB

Use your phone's browser to surf your favourite Web sites, upload videos to a video blog and download files and applications to your phone. Log onto your internet-based email account to check your email.

Touch > **Browser**

- To go to a Web page, touch address bar to input web address.
- To go to a link on a Web page, touch it.

**Note:** If you can't connect, contact your mobile operator.

## HOME SCREEN

The *home screen* is what you see when you turn on the phone or touch Home from a menu. It's basically like this:



**Note:** Your home screen might look a little different.



- Alarm
- Call Active
- Call forward L1
- GPRS
- Lock
- Miss call
- Unread Message
- Bluetooth
- Mute
- Ear set
- Record
- Ring
- Roming
- Silent
- Vibration
- Voice mail L1
- Stopwatch
- MMS unread
- MMS busy
- EDGE
- Message in outbox
- JAVA
- Email unread
- Media player
- CSD
- EDGE SIM2
- GPRS SIM2
- SMS Sending
- Auto Answer Machine



**SAFETY, REGULATORY & LEGAL**

**Battery Use & Safety**  
**Important: Handle and store batteries properly to avoid injury or damage.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

- DO NOTs**
- Don't disassemble, crush, puncture, shred or otherwise attempt to change the form of your battery.
- Don't let the mobile device or battery come in contact with liquids.\* Liquids can get into the mobile device's circuits, leading to corrosion.
- Don't allow the battery to touch metal objects. If metal objects, such as jewellery, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don't place your mobile device or battery near a heat source.\* High temperatures can cause the battery to swell, leak or malfunction.
- Don't dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.

- DOs**
  - Do avoid leaving your mobile device in your car in high temperatures.\*
  - Do avoid dropping the mobile device or battery.\* Dropping these items, especially on a hard surface, can potentially cause damage.\*
  - Do contact your mobile operator or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.
- \* **Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your mobile device can resist damage from these conditions.
- Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.
- If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram.
  - If there is no hologram, the battery is not a Motorola battery;
  - If there is a hologram, replace the battery and try charging it again;
  - If the message remains, contact a Motorola authorised service centre.
- Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at [www.motorola.com/recycling](http://www.motorola.com/recycling)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling centre or national recycling organisations for more information on how to dispose of batteries.

**Warning:** Never dispose of batteries in a fire because they may explode.

- Battery Charging**
- Notes for charging your product's battery:**
- During charging, keep your battery and charger near room temperature for efficient battery charging.
  - New batteries are not fully charged.
  - New batteries or batteries stored for a long time may take more time to charge.
  - Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

**Third Party Accessories**

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products)

**Driving Precautions**

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

**While driving, NEVER:**

- Type or read texts.
- Enter or review written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

- While driving, ALWAYS:**
- Keep your eyes on the road.
  - Use a hands-free device if available or required by law in your area.
  - Enter destination information into a navigation device **before** driving.
  - Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
  - Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
  - End your call or other task if you cannot concentrate on driving.
- Remember to follow the "Smart Practices While Driving" in this guide and at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

**Specific Absorption Rate (ICNIRP)**

**YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	0.834 W/kg
Body-worn SAR	0.76 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at [www.who.int/emf](http://www.who.int/emf) (World Health Organization) or [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth) (Motorola Mobility, Inc.).

**European Union Directives Conformance Statement**

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

**Software Copyright Notice**

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any licence under the copyrights, patents or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free licence to use that arises by operation of law in the sale of a product.

**Content Copyright**

The unauthorised copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright or materials which you are authorised or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

**Radio Frequency (RF) Energy**

**Exposure to RF Energy**

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

**RF Energy Operational Precautions**

- For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:
- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
  - If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
  - Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).

**FCC Notice to Users**

The following statement applies to all products that bear the FCC logo on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support W-Fi 802.11a (as defined in the product specifications available at [www.motorola.com](http://www.motorola.com)), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

**Packaging & Product Guides**

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

**Privacy & Data Security**

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card and phone memory. Be sure to remove or clear all personal information before you recycle, return or give away your device. You can also backup your personal data to transfer to a new device.

**Use & Care**

To care for your Motorola mobile device, please observe the following:

- liquids**  
Don't expose your mobile device to water, rain, extreme humidity, sweat or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.
- extreme heat or cold**  
Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).
- microwaves**  
Don't try to dry your mobile device in a microwave oven.
- dust and dirt**  
Don't expose your mobile device to dust, dirt, sand, food or other inappropriate materials.
- cleaning solutions**  
To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.
- shock and vibration**  
Don't drop your mobile device.
- protection**  
To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

**Information from the World Health Organization**

\*A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use." Source: WHO Fact Sheet 193 Further information: <http://www.who.int/emf>

**Recycling**

**Mobile Devices & Accessories**

Please do not dispose mobile devices or electrical accessories (such as chargers, headsets, or batteries) into your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Centre in your region. Details of Motorola approved national recycling schemes and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)



**Copyright & Trademarks**

Motorola Mobility, Inc. 852-25063888 (HK) [www.motorola.com/hk](http://www.motorola.com/hk) (HK)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

**Note:** The images in this guide are examples only. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. Google, the Google logo, Google Maps, Google Talk, Google Latitude, Gmail, YouTube, Picasa, Android and Android Market are trademarks of Google, Inc. All other product or service names are the property of their respective owners. © 2011 Motorola Mobility, Inc. All rights reserved. **Caution:** Motorola does not take responsibility for changes/modification to the transceiver. Product ID: Motorola EX119 Manual Number: 68016221001

**Smart Practices While Driving**

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, hands-free use only may be required. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

- Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:
- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
  - **When available, use a hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original hands-free accessories available today.
  - **Position your mobile device within easy reach.** Be able to access your mobile device without moving your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
  - **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice and even heavy traffic can be hazardous.
  - **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
  - **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
  - **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
  - **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
  - **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.
  - **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

